

Frequently Asked Questions



CancerCARE
Right Care. Right Time. Right Place.

How do I use the Program?

To gain access to our services, register online at [CancerCAREprogram.com](https://cancercareprogram.com), or call us at 1-877-640-9610. Once you are registered in our system, a nurse will be assigned to your case and they will help you for the rest of your cancer journey.

Do I have to pay for CancerCARE?

The CancerCARE Program is an additional service included in the health plan offered by your company. Registration and program features are covered by your health plan. Contact your HR representative for more information.

What if I am already being treated for cancer?

You can join CancerCARE at any point during your treatment. Once registered, we are able to collaborate with your local oncologist and give them access to resources they may not have at their facility. We will also review your treatment plan to ensure everything is evidence-based quality care.

I don't have cancer, do I still need to register?

Registration is only required if you have been diagnosed with cancer. If you had cancer in the past and are now cancer-free, you can still register as a survivor and we will help you deal with any long-term issues and concerns. Covered dependents can also register for CancerCARE.

